

## **Broxel Broadband Privacy Policy**

**Effective Date:** 9-17-2024

**Broxel Broadband ("we", "us", or "our")** operates the website [getbroxel.com](https://getbroxel.com) (the "Site"). This Privacy Policy informs you of our policies regarding the collection, use, and disclosure of personal data when you use our services and the choices you have associated with that data.

### **1. Information We Collect**

We collect several types of information to provide and improve our services to you:

- **Personal Data:** Name, email address, phone number, billing address, and payment information when you sign up for our services.
- **Usage Data:** Information on how you interact with our website, such as your IP address, browser type, and pages visited.
- **Cookies and Tracking Data:** We use cookies and similar tracking technologies to monitor activity on our Site.

### **2. How We Use Your Information**

We use your data for various purposes, including but not limited to:

- Providing and maintaining our services
- Notifying you about changes to our services
- Processing your transactions
- Providing customer support
- Monitoring usage and improving our services

### **3. How We Share Your Information**

We may share your data with third-party service providers to perform certain business-related functions:

- Payment processors (such as Stripe)
- Email service providers
- Data analytics tools (Google Analytics)

Broxel Broadband does NOT share any personal information, including SMS opt-in consent, with any third-party organizations.

### **4. Your Data Protection Rights**

As a customer, you have rights concerning your data:

- **Access:** You may request a copy of the personal information we hold about you.
- **Correction:** You may request that any inaccurate information be corrected.
- **Deletion:** You may request that your personal data be erased, subject to certain conditions.

## **5. Security of Your Information**

We implement reasonable security measures to protect your data from unauthorized access or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure.

## **6. Third-Party Links**

Our Site may contain links to third-party websites. We are not responsible for the privacy practices or content of these websites. We encourage you to review the privacy policies of any third-party websites you visit.

## **7. Changes to This Privacy Policy**

We may update our Privacy Policy from time to time. Any changes will be posted on this page, and we will notify you via email or a prominent notice on our Site.

## **8. Contact Us**

If you have any questions about this Privacy Policy, please contact us:

- Email: [office@broxelbroadband.com](mailto:office@broxelbroadband.com)
- Phone: 240-800-9710
- Address: PO Box 657 Grantsville, MD 21536